

BUILD STUDIO POLICIES

WHAT TO BRING TO CLASS

- **Full-length bench towel and water are required**
Failure to bring a towel will result in removal from class.
 - Workout shoes are **recommended but not required**
 - All equipment is provided; members may bring lifting gloves if needed and we also have for purchase at the studio.
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LATE POLICY

To ensure classes start on time, BUILD enforces a strict **5-minute grace period**.

- After 5 minutes, members will **not be permitted entry**
 - A **\$40 no-show fee** will be applied (non-refundable) or loss of credit
 - Members may stay for the next class if space allows but will still be charged/lose a credit
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CHECK-IN & NO-SHOW FEES

- Members must **check in at the front desk prior to entering class**
- Failure to check in will result in a **\$40 non-refundable no-show fee**
- Attendance is verified during class based on assigned spots

If you change your assigned spot:

- You are responsible for notifying the front desk
 - Failure to do so may result in being marked as a no-show
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MOBILE CHECK-IN

To streamline the check-in process, members are encouraged to use **in-app mobile check-in**.

- Mobile check-in is available once you are within **100 feet of the studio**
 - Must be enabled through your member app
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BOOK YOUR SPOT

- BUILD reserves the right to release your assigned spot if you are late or not present within the 5 minute grace period.
 - Members arriving within the grace period may be reassigned a different spot
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LATE CANCELLATION POLICY

- Classes must be canceled **at least 12 hours in advance**
 - Late cancellations will incur a **\$40 fee or loss of credit**
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MEMBERSHIP CHANGES (CANCELLATIONS / UPGRADES / DOWNGRADES)

All membership requests must be submitted via email to:
build@burnla.com

- Requests must be received **at least 7 days prior to your billing date**
 - Requests submitted after this window will not be processed until the following billing cycle
 - No exceptions
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CLASS POLICIES

PHONES

We love seeing your content—however:

- No texting, calls, or emails during class
 - For emergencies, please step outside
 - Be respectful when filming and mindful of those around you
 - Filming the instructor or full class is permitted
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STUDIO AMENITIES

- BUILD Studio City has full showers for members to use after class. Members are required to bring their own towel for showering
 - BUILD Studio City has a water refill station, water for purchase and other products for purchase at the studio.
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